



# VOLUNTEER COMMITTEE DESCRIPTIONS

October 26<sup>th</sup> – November 1<sup>st</sup> | 1 Pleasant Valley Dr | Little Rock, AR 72212

## ABOUT COMMITTEE DESCRIPTIONS

Simmons Bank Championship volunteers have the opportunity to be involved in all aspects of the event. To help you choose where you might like to volunteer, we have split the committees up into distinct operational/division areas.

- Scoring Services Division
- Operations Division
- Gallery Management Division
- Player Services Division
- Championship Services Division
- Spectator Services Division
- Hospitality Services Division

Please note that closed committees require the Committee Chair's pre-approval and a passcode.

## Scoring Services Division

### **Competition Support: Walking Scorers**

The Walking Scorer role is a critical volunteer position that requires mental and physical stamina, attention to detail, and a thorough understanding of the game of golf. The Walking Scorer accompanies a group of up to three players to keep score, track specific statistics, and capture real-time data that informs all aspects of the ShotLink system.

Walking Scorers must have the physical ability to easily keep pace with their group across all 18-holes without a break and in varying weather conditions. Scorers should be comfortable using a handheld digital device to record each shot, as well as the voice radio with a headset that allows for constant communication with the ShotLink staff.

**Requirements:** Walking Scorers must complete the listed training sessions – (i) successfully complete the mandatory online training, (ii) attend an in-person training, and (iii) score during a pro-am day. **Three shifts are not guaranteed for this committee.**

- Committee Type: CLOSED
- Dates of Operation: Wednesday – Sunday
- Shift Length: 4 – 6 Hours
- Age Requirement: Must be 18 years or older

### **Standard Bearers**

Accompany an assigned group/pairing with a standard displaying player names and scores in relation to par on a cumulative basis. Must be able to carry a standard sign (approximately 10 lbs.) and walk all 18-holes. There will be additional mandatory training required prior to the tournament.

- Committee Type: Open
- Dates of Operation: Friday – Sunday
- Shift Length: 4 – 6 Hours

### **TV Spotters**

Assist with tournament production by providing scoring and player information, cart driving, or crew support for TV coverage on course. Must be available all-day Friday, Saturday, and Sunday, have a strong knowledge of golf, and be at least 18 years of age.

- Committee Type: Open
- Dates of Operation: Friday – Sunday
- Shift Length: 4 – 6 Hours

### **Long Drive**

Measure the professional's drives from tee to fairway on course. Training is required but minimal and space is limited.

- Committee Type: Open
- Dates of Operation: Friday – Sunday
- Shift Length 4 – 6 Hours

### **Manual Leaderboards**

Post scores on manual leaderboards using information received via radio. Leaderboards are located throughout the course and the "Monster Board" is located at the driving range.

- Committee Type: Open
- Dates of Operation: Friday – Sunday
- Shift Length: 6 Hours

## **Operations Division**

### **Cart Management**

Oversee the distribution and maintenance of golf carts. Volunteers will sign in/out golf carts to authorized personnel and charge all carts at the end of each day. Requires early mornings and late nights. Please note: must be at least 16 years of age to operate a golf cart.

*Requirements:* Volunteers must have a valid Driver's License.

- Committee Type: Open
- Dates of Operation: Sunday (Adv. Week) – Sunday
- Shift Length: 4 – 6 Hours

### **On-Course Distribution**

Distribute and replenish drinks, ice, and snacks to all holes on course and other various locations including driving range, scoring tents, volunteer headquarters, etc. Deliver tournament programs and pairings sheets to pairings box locations, main entrances, clubhouse, corporate tents, etc. Volunteers must be able to perform moderate to heavy lifting. Must be able to navigate a golf cart in high traffic areas. Must volunteer at least two (2) full days or four (4) half days.

*Requirements:* Volunteers must have a valid Driver's License.

- Committee Type: Open
- Dates of Operation: Sunday (Adv. Week) – Sunday
- Shift Length: 4 – 6 Hours

### **Contestant Evacuation**

In the case of severe weather, you are responsible for helping players, designated officials, and possibly fans off the course by directing them to predetermined areas if play is suspended. Must be over 21 years of age.

- Committee Type: Open
- Dates of Operation: Wednesday – Sunday
- Shift Length: 4 – 6 Hours

### **Parking Committee**

Members of this committee oversee volunteer teams managing tournament parking lots throughout the week. Volunteers will direct traffic flow, guide vehicles into designated parking areas, and assist patrons with parking and transportation questions. Committee members will also help direct guests to shuttle buses and ensure a smooth, organized arrival and departure experience for all attendees.

- Committee Type: Open
- Dates of Operation: Monday – Sunday
- Shift Length: 4 – 6 Hours

## **Gallery Management division**

### **Driving Range & Practice Facilities**

Oversee the day-to-day operations of the practice facility including the driving range and putting green, as well as the surrounding spectator areas. Responsible for the setup and tear down of practice facilities each day. As PGA TOUR Champions professionals enter and exit the range, volunteers are responsible for setting up nameplates, providing players with golf balls, and other general assistance. Volunteers will help marshal the practice facility area including player crossings. This position works outside all day and volunteers must be comfortable and prepared for all weather conditions. Due to the event's nature, morning shifts begin early, and afternoon shifts may end late.

- Committee Type: Open
- Dates of Operation: Sunday (Adv. Week) – Sunday
- Shift Length: 4 – 6 Hours

### **Front 9 & Back 9 Marshals**

Marshals are given a unique inside and outside the ropes tournament experience. Responsible for managing gallery noise and traffic, ensuring the safety of our guests by reinforcing health and safety policies as needed, and providing a world-class guest experience.

Marshals are assigned to the teeing area, fairway, and green of a specific hole (1 – 18), or to high traffic areas such as cross walks and hospitality areas. More specifically, marshals are responsible for—(i) ensuring the safety of our guests and promoting safety policies, (ii) ensuring players and caddies have a safe way to cross from one hole to the next, (iii) knowing your role and area/able to answer questions, (iv) protecting the integrity of the competition, (v) managing gallery noise and traffic, (vi) monitoring cart movement on cart paths, (vii) protecting errant golf shots hit outside the ropes and keeping gallery from our players/caddies, and (viii) providing exceptional guest service.

- Committee Type: Open
- Dates of Operation: Wednesday– Sunday
- Shift Length: 4 – 6 Hours

## **Player Services Division**

### **Caddie Services**

Assist with professional caddie registration, maintain caddie lounge area, and act as a concierge for the caddies. Distribute and collect caddie bibs and towels daily.

- Committee Type: Open
- Dates of Operation: Monday – Sunday
- Shift Length: 4 – 6 Hours

### **Player Registration**

Greet professionals at the airport and work with the transportation committee to get them to the correct vehicle. Assist with professional player registration. Acts as a concierge for the players and handles general hospitality inquiries from players and their families. Assist with ticket requests, mailings, etc. for PGA TOUR Champions professionals.

- Committee Type: Closed
- Dates of Operation: Monday – Thursday
- Shift Length: 4 – 6 Hours

### **Player Transportation**

Members of this committee are responsible for vehicle preparation, which takes place prior to the tournament, vehicle distribution throughout tournament week, and transportation of tournament courtesy vehicles to and from the airport and other locations as assigned. During tournament week, volunteers will drive cars and/or golf carts to transport PGA TOUR Champions players, caddies, families, and various tournament personnel to and from the course. They may also run errands as requested by tournament office staff, or PGA TOUR staff and/or players.

**Requirements:** Volunteers must have a valid Driver's License, knowledge of the local area, and should be available for assignments before and after tournament week.

- Committee Type: Open
- Dates of Operation: Sunday (Adv. Week) – Sunday
- Shift Length: 4 – 6 Hours

### **Lexus Lot Shuttles**

Members of this committee are responsible for transporting Arkansas Champions Club ticket holders, VIPs, media personnel, and tournament chairmen between Lot D (Pulaski Academy) and the front entrance of the clubhouse throughout tournament week. Volunteers will drive Lexus SUVs to ensure safe, efficient, and professional shuttle service, helping provide a smooth arrival and departure experience for tournament guests.

**Requirements:** Volunteers must have a valid Driver's License, knowledge of the local area, and should be available for early morning shifts.

- Committee Type: Open
- Dates of Operation: Monday – Sunday

Shift Length: 4 – 6 Hours

## **Championship Services Division**

### **Tournament Office**

Assist tournament staff prior to and during the tournament with general administration duties including answering the phones, managing shipping, receiving at tournament office, making photocopies, and other miscellaneous administrative duties.

- Committee Type: Open
- Dates of Operation: Thursday (Before) – Sunday
- Shift Length: 4 – 6 Hours

### **Volunteer HQ**

Oversee and manage Volunteer Headquarters during the tournament. Duties will include answering volunteer questions, exchanging and selling uniforms, handing out volunteer lunch vouchers, and maintaining a clean Volunteer Headquarters.

- Committee Type: Open
- Dates of Operation: Monday – Sunday
- Shift Length: 4 – 6 Hours

### **Volunteer Uniform Distribution**

Assist with inventory, assembly, and distribution of volunteer uniform packages prior to tournament week.

- Committee Type: Open
- Dates of Operation: TBD: pre-tournament in late September/early October
- Shift Length: 4 – 6 Hours

## **Spectator Services Division**

### **Admissions and Will Call**

Serves as the official welcome committee for all spectators, greeting them as they arrive by bus or on foot from the adjacent neighborhoods. Serve as the will call service, sell tickets, scan tickets, and assist with overall entrance duties at the Main Entrance and all auxiliary entrances.

- Committee Type: Open
- Dates of Operation: Wednesday – Sunday
- Shift Length: 4 – 6 Hours

### **Ambassadors**

Serve as the greeters of the tournament and handout tournament programs and pairings guides. Provide directions, answer questions, and tournament information to spectators at the main entrance and various locations throughout the course.

- Committee Type: Open
- Dates of Operation: Friday – Sunday
- Shift Length: 4 – 6 Hours

### **Merchandise**

Assist the tournament's Merchandise Center staff with set-up, organization, and sales. Volunteers will be asked to greet customers and be good representatives of the Simmons Bank Championship. No sales or merchandise experience necessary.

- Committee Type: Open
- Dates of Operation: Sunday before tournament week (October 25); Wednesday – Sunday
- Shift Length: 4 – 6 Hours

### **ADA Shuttles**

Volunteers will drive golf cart shuttles for disabled guests to and from their respective viewing areas, tournament entrances, workstations, and sometimes parking lots. Volunteers in this committee will need to follow strict guidelines on when and where to shuttle and who they will be allowed to shuttle. Must have a valid driver's license and be 21 years of age or older.

- Committee Type: Open
- Dates of Operation: Friday– Sunday
- Shift Length: 4 – 6 Hours

## **Hospitality Services Division**

### **Corporate Hospitality**

Greet guests, check credentials, and provide wristbands to clients at hospitality locations. Provide information and support to hospitality hosts and their guests, ensuring the tournament supporters have a positive and memorable experience. Communicate any needs to the tournament staff.

- Committee Type: Open
- Date of Operation: Friday - Sunday
- Shift Length: 4 – 6 Hours

### Pro-Am

Assist tournament staff with pro-am registration, parties, and gift distribution. Volunteers provide numerous support functions on pro-am days including, but not limited to, bag handling, tee time assistance, and awards presentation. Must be available all day on both Wednesday, October 28 and Thursday, October 29.

- Committee Type: Open
- Dates of Operation: Wednesday – Thursday
- Shift Length: 4 – 8 Hours

### Special Events

Assist with set up, registration, and gift distribution along with other tasks throughout and leading up to tournament week. Including but not limited to: Executive Women's Day, Caddie Shootout, Pro-Am Pairings Party, and Pro-Am. Additionally, volunteers will help at various events throughout the calendar year leading up to the tournament.

- Committee Type: Closed
- Dates of Operation: Monday - Wednesday
- Shift Length: 4 – 6 Hours

### Junior Committees Available:

#### Junior Volunteer (Age 13 – 18):

- **Junior Practice Facilities:** Oversee the day-to-day operations of the practice facility including the driving range, putting green, chipping green, and sand trap as well as the surrounding spectator areas. Responsible for the setup and tear down of the practice facility. As PGA TOUR Champions professionals enter and exit the range, volunteers are responsible for setting up nameplates, providing players with golf balls, and any other general assistance. Volunteers will help marshal the practice facility area and allow properly credentialed people in the area. This position works outside all day and volunteers must be comfortable with and prepared for all weather conditions. Due to the nature of the event, morning shifts will start early, and afternoon shifts may end late.
- **Junior Standard Bearers:** Accompany a group with a standard displaying the player names and scores in relation to par on a cumulative basis. Must be able to carry a standard sign (approximately 10 pounds) and walk all 18 holes. There will be a mandatory meeting to attend the weekend prior to the tournament.

### ADDITIONAL OPPORTUNITIES

Volunteers who are looking for additional ways to get involved outside of the (3) required volunteer shifts, may also provide assistance to transportation committees without interfering with their volunteer commitment. Please note your desire to assist in these areas by selecting one or more options when registering as a volunteer online.